



**SILVERWAREPOS**

**REDEEMING POINTS WITH DISCOUNTS**

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## PURPOSE

The purpose of this document is to walk you through how to redeem points and apply a discount. The discount will only be applied if the Client has sufficient points. Once the discount is applied, it will remove the points from the client.

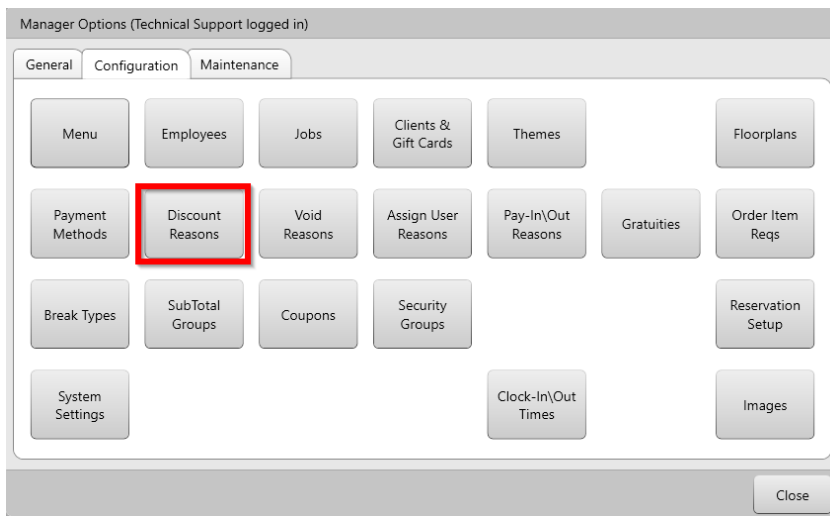
## CONFIGURATION

### 1. Go to Manager Options



### 2. Choose the Configuration Tab

### 3. Choose Discount Reasons



#### 4. Choose New

#### 5. Fill the in discount criteria:

- a. Name: Name of the Discount
- b. Type: Value Off
- c. Loyalty Type: Corporate
- d. Amount: Enter amount of the discount
- e. Points To Redeem: Enter the amount of points needed to apply this discount. This will also remove the points from the client.

6. You can also restrict the discount to be applied to a particular Class, Item, or Cost Center.

The screenshot shows the 'Discount Setup' window with the 'Details' tab selected. The discount is named '\$10 OFF for 1000p' and is a 'Value Off' type. The 'Amount' is '\$10.00' and the 'Points To Redeem' is '1000'. The 'Security Group' is set to 'None'. The 'Payment Method' is 'None'. The 'Role To Authorize' is 'Server' and the 'Role To Modify' is 'Owner'. The 'Affect Tax' checkbox is checked, and 'Apply To All Items' is checked. The 'Allow Negative' checkbox is unchecked. The 'Prompt For Reason' checkbox is unchecked. The 'Visible' checkbox is checked, and the 'Active' checkbox is checked. The 'Discount Group Code' is empty. The 'Interface ID' is 'None'. The 'Open Amount' checkbox is unchecked. The 'Loyalty Type' is 'Corporate'. The 'Type' is 'Value Off'. The 'Name' is '\$10 OFF for 1000p'. The 'Discounts' list on the left includes: '\$10 Dollar Off Loyal', '\$5 Off', '10% Member Discount', '100% Angus', '25% Off', '75% Discount Test', 'Complimentary', 'Free 2 Eggs Omelett', 'Free Appetizer', 'Free Burger', 'Free Dessert', 'Free Soup', 'Meal Plan', '\$10 OFF for 1000p', and 'New Discount'. The 'Active' dropdown is set to 'Active'. The 'New' and 'Remove' buttons are at the bottom left. The 'OK' and 'Cancel' buttons are at the bottom right. A red box highlights the 'Major Classes', 'Minor Classes', 'Menu Items', and 'Cost Centers' sections on the right, each with an 'Affects All' checkbox and 'Add/Remove' buttons.

7. Choose OK after you complete creating all the desired discounts and points redemptions.

## HOW IT WORKS

1. Open and place and order
2. From the order screen, swipe the Loyalty Card.
3. Choose Assign
4. Go to Discount.
5. Select the Applicable Discount and choose Apply to Entire Order
  - a. If the Client has enough points, the discount will be applied, and the points will be deducted.
  - b. If the Client do not have enough points, the discount will not be applied, and the points will not be deducted.