



**SILVERWARE  
POS INC.**

## **SilverWare POS**

**GPS/Paymentech Pay@Table**

**iWL2xx Devices**

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## GPS/Paymentech Processing with Ingenico iWL2xx Device

### NOTE

The individual terminals no longer have network cards. The BASES now store all the network info (dynamic setting or static info). So if you have 4 terminals paired the base and set up static on a terminal, you are in fact setting that base to be static.

To enter a period on the pay@table device, press the „#\*(pound) button.

Chase/GPS will have to tell you what the manager password and admin name and password are. On the devices SilverWare tested with, these parameters were not setup and were added manually.

General passwords to try

Int mode manager – 234567

Standalone mode manager - CPS2468

Admin – 1 Password – 1234657P

### SE Software Setup

SilverWare SE must be upgraded to version 2010.3.1 or higher.

You will need the “CHILKAT,” ” FATCAT,” and “SilverWare.Avrrio. PayAtTable (for SE sites)” applications.

Open setup.exe from c:\forsys\exe and set features.paytable to 1. If the site is switching from integrated debit/credit cards, settle any credit/debit batches, print any reports, and then turn off these features by settings features.cd\_card to 0 and features.db\_card to 0.

The pay@table devices must be setup and tested in standalone mode. GPS/Chase and the client are responsible for setting up and testing the devices in standalone mode.

A visit from a SilverWare dealer may be required to install switches to split connections to a SilverWare station and the pay@table base

Java must be installed on the SilverWare server.

Copy the CHILKAT“CHILKAT,” ” FATCAT,” and “SilverWare.Avrrio. PayAtTable (for SE sites)” folders to the SilverWare server. All should be placed in C:\forsys

Run the installer in the CHILKAT directory and follow the install wizard. The only option you need to change is that it must be installed for “Everyone” not just the user you’re logged in as.

Create shortcuts on the desktop for “SilverWare.Avrrio.PayAtTable.exe” from the “SilverWare.Avrrio. PayAtTable (for SE sites)” folder and “FATCAT32.exe” from the “FATCAT” folder. These shortcuts should also be placed in the startup folder. Start both programs.

If “SilverWare.Avrrio. PayAtTable (for SE sites)” opens and immediately closes upon running the executable, it is likely that Java is not installed.

## Avrio Software Setup

The pay@table devices must be setup and tested in standalone mode. GPS/Chase and the client are responsible for setting up and testing the devices in standalone mode.

To enable pay@table in Avrio:

- Store license must have pay@table enabled
- Module must be enabled in store config and ALL payment methods must be mapped, even if the client will not be accepting certain card types.

Enable Module:

Card Type Mappings:

Card Type	Payment Method
DEBIT	Debit
MCRD	MasterCard
VISA	VISA
DINER	Diners
DSCVR	Discover
AMEX	American Expres
JCB	JCB
PrivateLabel	Cheque
CASH	Cash (CAD)
GIFT	Gift Certificate

Card Type Mapping Details:

Card Type: DEBIT

Payment Method:

Clerk Override:

Minimum Access Level To Recall Other Tables:

Enable FatCat:

Close Stub Target:

- Avrio pay@table service must be installed
- You can also setup that a minimum access role is need to pick up other users tables. This role # is associated with the Avrio roles, which you can find in the store config
- The Close Stub Target lets you decide where (if needed) a close stub will print after a check is closed via pay@table.

- To enable emulator and clerk override through Store Config tool:
  1. Load Store Config
  2. Select "Store" area
  3. Scroll down to "Pay@Table" area
  4. Turn on "Enable FATCAT"
  5. Enter "1" in the "Clerk Override" field. This is only necessary if the device requires you to setup clerks/servers. This shouldn't be a requirement anymore.

Enable Module:

Card Type Mappings:

Card Type	Payment Method
DEBIT	Debit
MCRD	MasterCard
VISA	VISA
DINER	Diners
DSCVR	Discover
AMEX	American Express
JCB	JCB
PrivateLabel	Cheque
CASH	Cash (CAD)
GIFT	Gift Certificate

Card Type Mapping Details:

Card Type: DEBIT

Payment Method: Debit ▼

Clerk Override:

Minimum Access Level To Recall Other Tables:

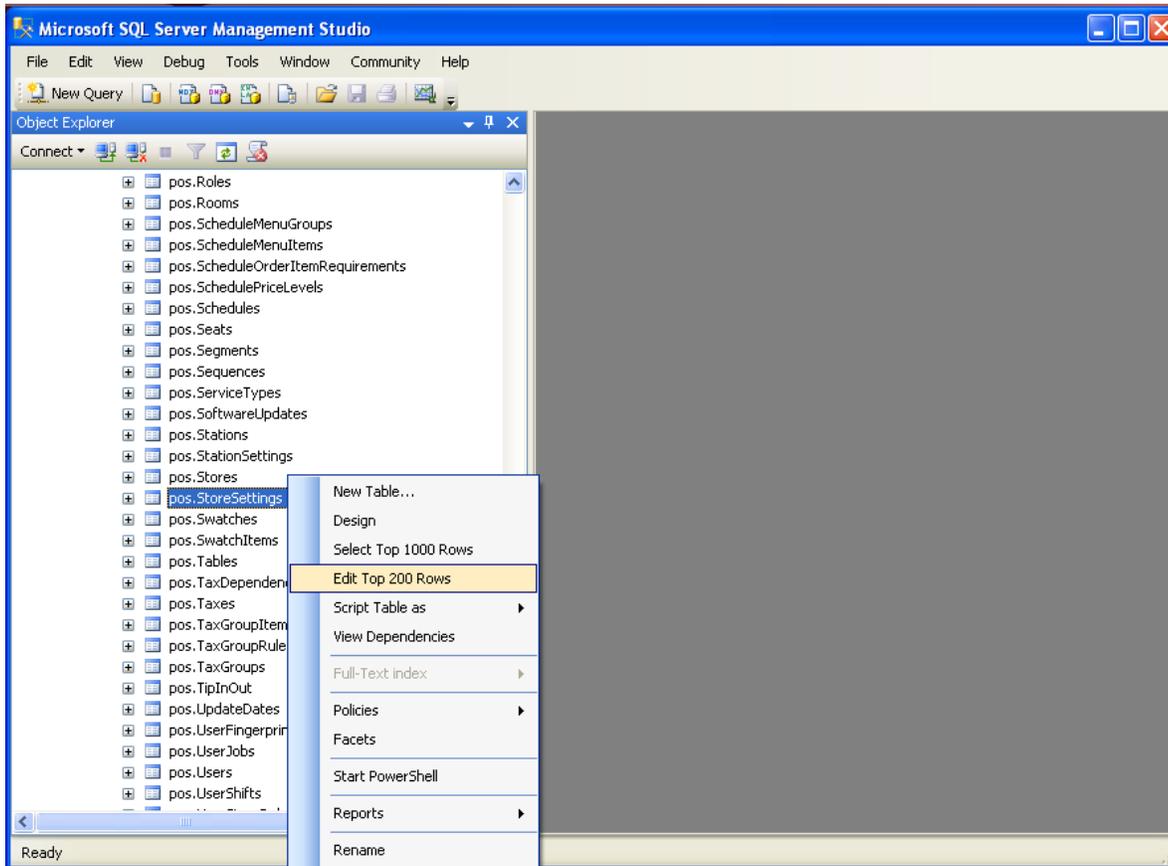
Enable FatCat:

Close Stub Target

Last Station Item Ordered ▼

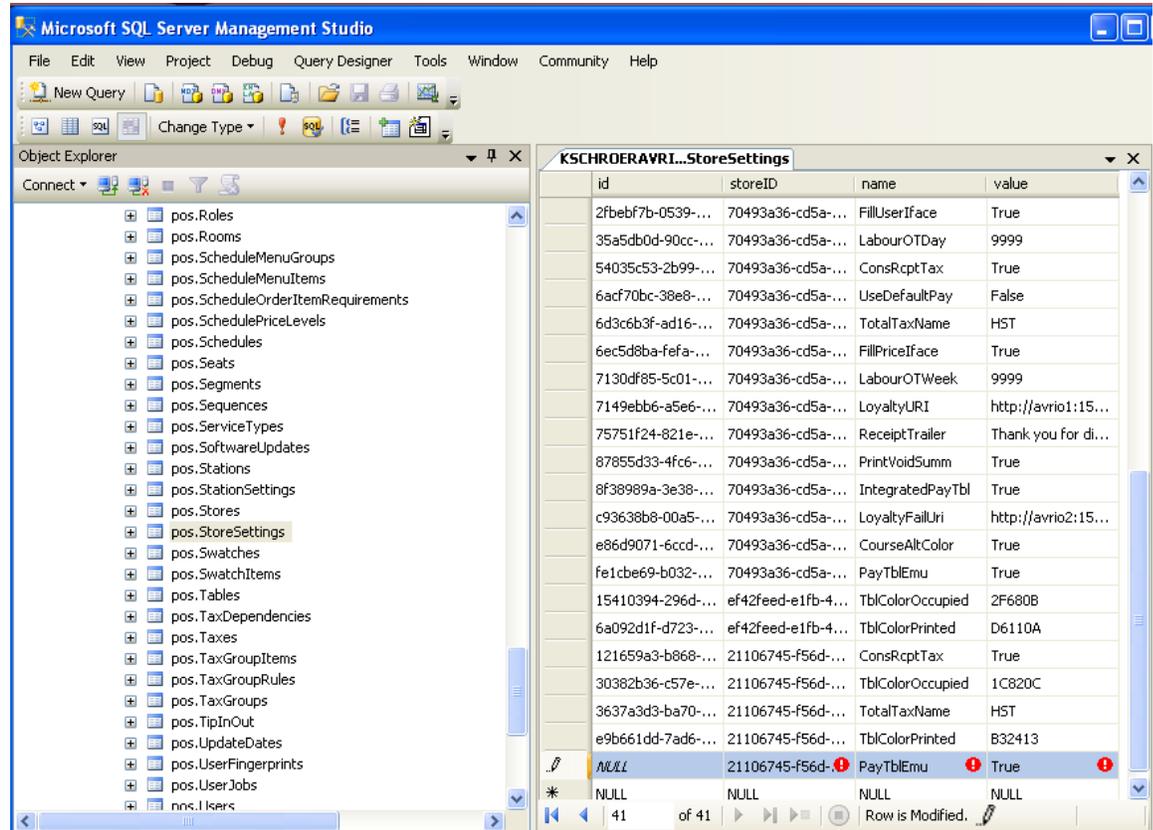


5. Right-click on pos.storesettings and select edit top 200 rows



6. In a new record, enter the correct storeID into the "storeID" column
7. Setting name is "PayTblEmu"
8. Value is "True"
9. SQL will fill out the ID field, do not enter anything into this field.
10. In a new record, enter the correct store ID in to the "storeID" column
11. Setting name is "PayTblClerkOver"
12. Value is 1

13. SQL will fill out the ID field, do not enter anything into this field.



14. Tab off the new record and exit SQL

15. Restart the pay@table service

## **Adding Users to the Pay@Table Device (SHOULDN'T BE NEEDED ANYMORE)**

This step should not be necessary anymore, but has been left in just in case.

When using the "PayTblClerkOver" setting, you only need to create one server on the pay@table device. To add this server:

1. The device must be in standalone mode (if in integrated mode, press **F1** to switch to standalone)
2. Press **Admin/Pound**
3. Press **5** for "Server Set"
4. Press **1** to add a server
5. Enter "1" and press OK.

## Device Configuration

Passwords:

Admin #: 1

Pass:1234567P (to get the P, press the F key after pressing 7 a second time)

Manager Password – 234567 (integrated mode)

Manager Password – CPS2468 (standalone mode – chase)

1. The units must first be setup in stand-alone mode (backlight, tip entry, etc.). Also, the FATCAT & TGI software must be setup and active.
2. The screen on the device should say “CHASE Paymentech” or “Global Payments” and should show a variety of icons (power level, Bluetooth strength, etc)
3. To access iPay@Table options, press the admin/pound button, then 9.
  - a. If prompted for admin credentials, try 1 for “name” and 1234567F for “password” (see notes above these instructions)
4. Press 1 to select iPay@table setup
5. Press 1 again to select “Enable iPay@Table”
6. Select “ON”
7. Press 3 to select “RMS Type”
8. Select “Type1”
9. Press cancel until you get back to the main screen OR if the screen reads “iPay@Table Setup Required” press # and go to step 13.
10. If you’re still in standalone mode, press F1 (these keys are no longer labelled, but are they unlabelled blacks keys on the top of the unit) to get into integrated mode.
11. You’ll know you’re in integrated mode when the screen says “Term #xxxx swipe/key server” OR you’ll be taken to the setup/admin menu. Go to step 14
12. Press the admin/pound button
13. Enter manager password (234567)
14. Select Comms setup
15. Enter manager password
16. Enter address/port for machines running pay@table software. Port is either 9999 (SE or Avrio proper TGI) or 9998 (Avrio with TGI Emulator).
17. After settings are entered, press cancel until you’re back to the main screen
18. Test!

### To Enable Refunds:

While in pay@table mode:

- Press admin/pound
- Select “iPay@Table” setup

- Enter manager password
- Select “Refund Setup”
- Enable refunds