Swap Cables/ Swap Drawers

Ensure all Dipswitches are facing AWAY from the numbers

NO

YES

NO

Troubleshoot Printer. Ensure test prints from Avrio works

YES

**Connected via USB to Station**

Open M-S Cash Drawer Tool

Swap Drawer

Check RJ-12 Cable/ Swap Cable

Delete, re-create LDN in SO Manager

**DRAWER DETECTED ON DRAWER 1**

Ensure Store Config Settings Correct

Reseat USB Cable/Try a different USB port

Ensure LDN is correctly configured in Store Config and SO Manger

Reseat USB Cable

**PRINTER WORKS?**

**Connected to PRINTER**

**Confirm Cash Drawer Type**