ConnectSmart Enterprise Whitelisting Guide 2023

For Whitelisting it is usually best to whitelist the following wildcards to cover any and all endpoints our applications may need to access:

*.qsr.cloud
*.dinetime.com
*.amazontrust.com
o.ss2.us
s.ss2.us

It may be necessary to set up a proxy outside of the firewall to route traffic through if whitelisting by URL is not possible.

ConnectSmart Kitchen:

https://host-api.dinetime.com
https://kitchen-api.dinetime.com
https://service-discovery.qsr.cloud
https://auth.qsr.cloud
https://pos.kitchen.qsr.cloud
https://status.kitchen.qsr.cloud
https://kitchen-api.qsr.cloud
https://capacity.kitchen.qsr.cloud
https://notifications.kitchen.qsr.cloud
https://connected-clients-ingestion.qsr.cloud
https://settings.kitchen.qsr.cloud
https://rt.metrics.qsr.cloud
https://storage.kitchen.qsr.cloud
https://qsr-production-kitchen-storage.s3.amazonaws.com
Port: 443
Secure connection: HTTPS/SSL SHA-256 with RSA Encryption

DineTime:

https://host-api.dinetime.com
https://service-discovery.qsr.cloud
https://auth.qsr.cloud
https://reporting.dinetime.com
https://visit-events-api.dinetime.qsr.cloud
https://connected-clients-ingestion.qsr.cloud
https://visitpush-api.qsr.cloud
https://licenseapi.qsr.cloud
https://entcore-settings-api.qsr.cloud/

https://gms-precalculatedquotes-api.qsr.cloud/
Port: 443
Secure connection: HTTPS/SSL SHA-256 with RSA Encryption

TeamAssist:

https://viewer.teamassist.qsr.cloud
https://viewer.teamassist.qsrautomations.com
https://host-api.dinetime.com
https://service-discovery.qsr.cloud
https://auth.qsr.cloud
Secure connection: HTTPS/SSL SHA-256 with RSA Encryption

Certificate Revocation:

The following addresses need to be whitelisted in versions 2020.X and later:
o.ss2.us
s.ss2.us
crl.rootg2.amazontrust.com
ocsp.rootg2.amazontrust.com
ocsp.rootca1.amazontrust.com
crl.amazontrust.com
ocsp.sca1b.amazontrust.com

As of 03/29/2023 this list of URLs has been updated to include:

crl.rootca1.amazontrust.com

crl.rootg2.amazontrust.com

crl.sca1b.amazontrust.com

ocsp.rootca1.amazontrust.com

ocsp.rootg2.amazontrust.com

ocsp.sca0a.amazontrust.com

ocsp.sca1a.amazontrust.com

ocsp.sca1b.amazontrust.com

ocsp.sca2a.amazontrust.com

ocsp.sca3a.amazontrust.com

ocsp.sca4a.amazontrust.com

crt.rootca1.amazontrust.com

crt.sca0a.amazontrust.com

crt.sca1a.amazontrust.com

crt.sca1b.amazontrust.com

crt.sca2a.amazontrust.com

crt.sca3a.amazontrust.com

crt.sca4a.amazontrust.com

with each of the “sca” entries being a different encryption type.