



# SILVERWAREPOS

## HOW TO VIEW E-GIFT CARD TRANSACTIONS

1. Go to [crm.silverwarepos.com](http://crm.silverwarepos.com)
2. At the Top, Choose the E-Gift Card Tab
3. Here you will see a list of E-Gift cards purchased

SilverWare Enterprise CRM Home Clients Cards Promos Rewards Transactions Reports **E-Gift** Settings Q

Recent E-Gift Orders

Search e-gift orders...

[+ Create](#) Sort By Filter

Display Name	Scheduled Date	Timezone	Cards	Merchant	Source	Status
Check #19	February 18 2025 10:20 AM	Eastern Standard Time	1	Product Lab	GuestX	Completed
Check #4434	February 14 2025 10:05 AM	Eastern Standard Time	1	Ram's Demo	GuestX	Completed
Check #4433	February 14 2025 10:00 AM	Eastern Standard Time	1	Ram's Demo	GuestX	Completed
Check #17	February 7 2025 9:40 AM	Eastern Standard Time	1	Product Lab	GuestX	Cancelled
Check #18	February 7 2025 9:40 AM	Eastern Standard Time	1	Product Lab	GuestX	Completed
Check #17	February 7 2025 9:40 AM	Eastern Standard Time	1	Product Lab	GuestX	Completed
Check #7	January 23 2025 10:50 AM	Eastern Standard Time	1	Product Lab	GuestX	Completed
Test	November 18 2024 9:40 AM	Eastern Standard Time	1	Head Office	CRM Website	Completed
Check #153	November 3 2024 9:30 PM	Eastern Standard Time	1	Product Lab	GuestX	Completed
Check #152	October 24 2024 2:30 PM	Eastern Standard Time	1	Product Lab	GuestX	Completed

4. To see the details of a transaction, click the check number

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Check #17	February 7 2025 9:40 AM	Eastern Standard Time	1	Product Lab	GuestX	Cancelled
Check #18	February 7 2025 9:40 AM	Eastern Standard Time	1	Product Lab	GuestX	Completed
Check #17	February 7 2025 9:40 AM	Eastern Standard Time	1	Product Lab	GuestX	Completed
Check #7	January 23 2025 10:50 AM	Eastern Standard Time	1	Product Lab	GuestX	Completed
Test	November 18 2024 9:40 AM	Eastern Standard Time	1	Head Office	CRM Website	Completed
Check #153	November 3 2024 9:30 PM	Eastern Standard Time	1	Product Lab	GuestX	Completed

5. Here you can see the details of the transaction

SilverWare Enterprise CRM Home Clients Cards Promos Rewards Transactions Reports E-Gift Settings

### E-Gift Order

Home / E-Gift / Check #19

Order	
Description:	Check #19
Scheduled Date:	February 18 2025 10:20 AM
Scheduled Timezone:	Eastern Standard Time
Experience:	product-lab-e-gift
Merchant:	Product Lab
Source:	GuestX
Created By:	thompson@silverwarepos.com
Status:	Completed
Generated:	February 18 2025, 10:20:00 AM
Loaded Cards:	February 18 2025, 10:20:00 AM
Finished:	February 18 2025, 10:20:01 AM

Cards						
First Name	Last Name	Email	Amount	Card Number	Balance	Status
Thomson	Ting	thompson@silverwarepos.com	✓ 5.00	SILV001E12278613822	5.00	Emailed

6. Click the Card Number to see details of the Card

SilverWare Enterprise CRM Home Clients Cards Promos Rewards Transactions Reports E-Gift Settings

### E-Gift Order

Home / E-Gift / Check #19

Order	
Description:	Check #19
Scheduled Date:	February 18 2025 10:20 AM
Scheduled Timezone:	Eastern Standard Time
Experience:	product-lab-e-gift
Merchant:	Product Lab
Source:	GuestX
Created By:	thompson@silverwarepos.com
Status:	Completed
Generated:	February 18 2025, 10:20:00 AM
Loaded Cards:	February 18 2025, 10:20:00 AM
Finished:	February 18 2025, 10:20:01 AM

Cards						
First Name	Last Name	Email	Amount	Card Number	Balance	Status
Thomson	Ting	thompson@silverwarepos.com	✓ 5.00	SILV001E12278613822	5.00	Emailed

7. Here you can also resend the Email to the Customer

## E-Gift Order

Home / E-Gift / Check #19 / Card Number: SILV001E12278613822

### Recipient Details

**First Name:** Thompson  
**Last Name:** Ting  
**Email:** ting@thomson.com  
**Amount:** ✓ 5.00  
**Generated:** February 18 2025, 10:20:00 AM  
**Card Number:** SILV001E12278613822  
**Loaded:** February 18 2025, 10:20:00 AM  
**Card Balance:** 5.00  
**Custom Message:** Testing Giulietta Store Email  
**Sender:** From Thomson Ting J  
**Status:** ✓ Emailed

Resend Email

8. Here you can add the email address(s) you want to re-send the E-Gift Card details.

## Resend Email

**To:**

**CC:**

*Separate emails with ;*

**BCC:**

*Separate emails with ;*

Send